



PLANES

PLANES PROVIDES FF&E LOGISTICS TO CREATE NEW HOME FOR CHICAGO AREA SENIORS.

As the newest addition to the Chicago area's senior living industry, The Radcliff needed help managing FF&E logistics to help fill its more than 160 resident rooms and common areas. Planes helped create a comfortable and welcoming home for its residents.

OVERVIEW

Located in Wood Dale, IL, The Radcliff offers independent and assisted living and memory care services to its residents. With 80,000 square feet of communal living space across six floors, The Radcliff needed help managing the transportation, warehousing, and final mile/white glove services for all furniture and fixtures.

The Radcliff turned to Planes and their FF&E logistics team which serves companies in the senior living, retail, healthcare, hospitality, and facilities management arenas.

View video [here](#).
www.teamplanes.com

Planes worked as an extension of The Radcliff's team, providing:



Warehousing Solutions:

Planes brought all of the furniture and fixtures – from artwork, tables, and chairs to lunchroom fixtures – to its warehouse in the Chicago area, storing everything until it was ready to be delivered to the site.



Full Visibility:

Once the items were delivered to the warehouse, Planes conducted a full inventory and checked to make sure there was no damage. Then the Planes team entered all items into its LINK™ platform to document the entire process and make it visible to the client in real time.



Final Mile Service:

When construction of The Radcliff was completed and the team was ready to receive all items on site, Planes made daily deliveries to the facility to make it ready for residents to enjoy.



White Glove Services:

In addition to providing professional installation services, Planes also took care of debris removal.

“We worked with The Radcliff to take the pain points away at all stages of the process,”
said John Muenzer, Vice President of Business Development.

“Planes provides one dedicated team to handle the entire FF&E supply chain, simplifying the process and providing peace of mind.”